

Cathedral Shop volunteers

Who

Volunteers who are available during the day; who are able to learn to use the cash till, the card machine and iPad. A friendly and welcoming manner is essential as part of our hospitality to visitors, and trustworthiness and honesty are required in handling goods and money.

What skills are needed

To be able to relate well to visitors, to assist at times with the choice of cards or gifts; familiarity with using an iPad is beneficial; to be able to learn how to use the card payment machine; to answer general questions about the Cathedral (although detailed knowledge is not required!).

Training

Training is given on a 121 basis and newcomers can work with an experienced assistant at first.

Role:

To open the shop for visitors and sell the stock; to be a friendly face in the Cathedral and a positive and encouraging presence; to work closely with the welcomers who often help with sales; to help ensure that a visit to the Cathedral leaves people feeling welcomed and at home.

Time commitment:

We aim to open the shop from 10am to 4pm each day of the week. The rota is monthly and is flexible. Volunteers usually offer 2 hour slots on the rota weekly, fortnightly or more often if available.

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